

## Palm Pre Upgrade

To check your upgrade eligibility visit: [www.sprintrelaystore.com/upgrades](http://www.sprintrelaystore.com/upgrades)

*You may keep your number by upgrading, but a new phone or second line requires a new phone number.*

<b>If you have had your phone for more than 22 months</b>	
Palm Pre (Retail Price)	\$549.99
22+ Months Instant Discount	-\$150.00
Instant Promo Discount with new 2-year agreement	-\$150.00
<b>YOU PAY TODAY</b>	<b>\$249.99</b>
Sprint Rebate	-\$100.00
<b>FINAL COST</b>	<b>\$149.99</b>

<b>If you have had your phone between 13 and 22 months</b>	
Palm Pre (Retail Price)	\$549.99
13-22 Months Instant Discount	-\$75.00
<b>YOU PAY TODAY</b>	<b>\$474.99</b>
<b>FINAL COST</b>	<b>\$474.99</b>
Not eligible for Sprint Rebate. No instant promo discount.	

<b>If you have had your phone for less than 13 months</b>	
Palm Pre (Retail Price)	\$549.99
<b>YOU PAY TODAY</b>	<b>\$549.99</b>
<b>FINAL COST</b>	<b>\$549.99</b>
Not eligible for Sprint Rebate. No instant promo discount. No discount for contract less than 13 months old.	

<b>If you want to add a new phone to your existing account</b>	
Palm Pre (Retail Price)	\$549.99
Promo for new contract	-\$300.00
<b>YOU PAY TODAY</b>	<b>\$249.99</b>
Sprint Rebate	-\$100.00
<b>FINAL COST</b>	<b>\$149.99</b>

### **Cancellation Policy**

*If you have had your phone for LESS THAN 24 months you will be charged a \$200.00 early termination fee. There is no fee for cancelling if you have had your phone for MORE THAN 24 months.*

*If you wish to add the new phone to your account and plan to cancel your old phone DO NOT cancel your old phone until you receive your new one first. When you receive your new phone, please contact our Video Customer Service by sending an email to [vcs@sprintrelaystore.com](mailto:vcs@sprintrelaystore.com).*

*Expires 01/09/2010*